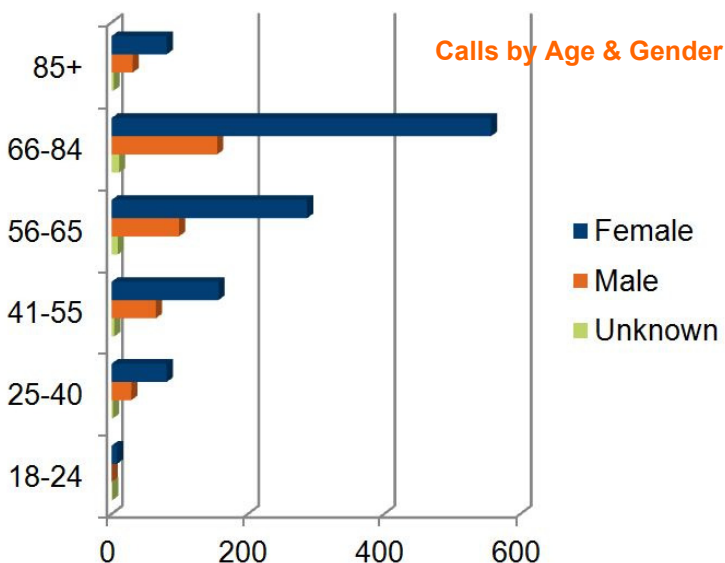
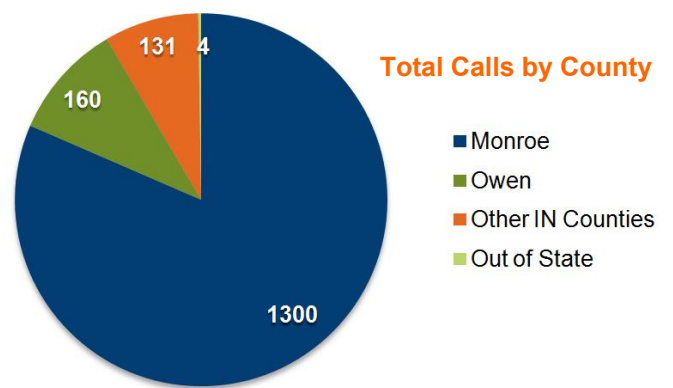
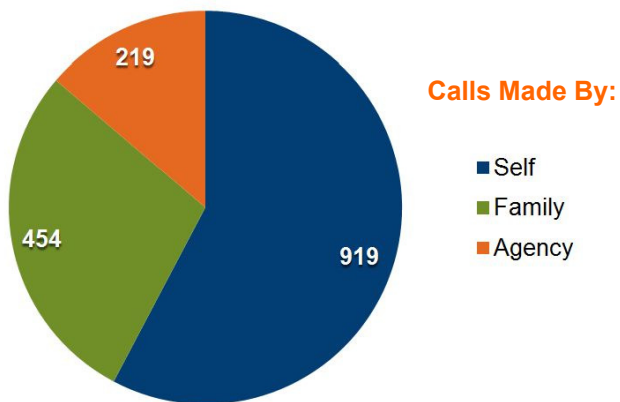


AGING AND DISABILITY RESOURCE CENTER ANNUAL REPORT 2012

Area 10's ADRC offers a simple way for people to find information about services and supports for older adults and people with disabilities.

1,592 CALLS



3,713 REFERRALS

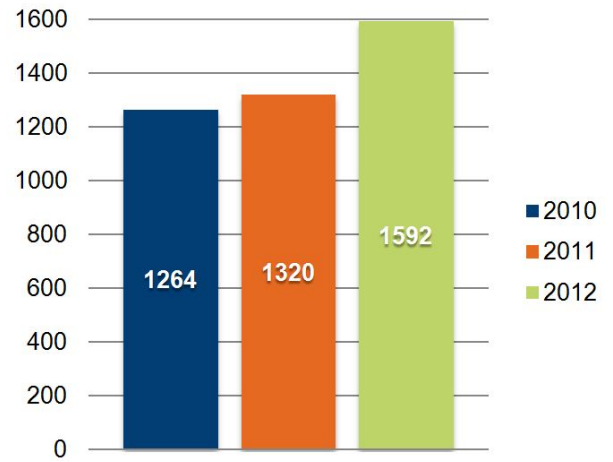
Top 10 Referrals	Count
Area 10 Agency on Aging	447
Richland Apartments	79
IU Health Bloomington Hospital	76
Cambridge Square Apartments	75
Salvation Army	61
Free Community Tax Service	59
District 10 Pro Bono Project	57
First United Church	54
Providence Place	53
Indiana Legal Services	49

2,081 NEEDS

Caller Needs # of Needs *Top Needs within category*

Individual, Family and Community Support <i>Personal Care (49)</i> <i>Adult Protective Services (45)</i> <i>Personal Emergency Response System (37)</i>	437
Housing/Utilities <i>Low Income/Subsidized Rental Housing (163)</i> <i>Home Rehabilitation Programs (36)</i> <i>Utility Assistance (38)</i>	311
Food/Meals <i>Food Pantries (97)</i> <i>Home Delivered Meals (85)</i> <i>Farmer's Market Vouchers (24)</i>	235
Income Support/Assistance <i>Tax Preparation Assistance (73)</i> <i>Medicaid (39)</i> <i>In Home Support Services Subsidies (43)</i>	227
Health Care <i>Health Insurance Information/Counseling (37)</i> <i>Medicaid Planning (28)</i> <i>Dental Care (20)</i>	225
Legal, Consumer and Public Safety Svcs. <i>General Legal Aid (68)</i> <i>Veteran Benefits Assistance (30)</i> <i>Lawyer Referral Services (10)</i>	141
Transportation <i>Medical Appointments Transportation (74)</i> <i>Local Bus Services (37)</i> <i>Disability Related Transportation (12)</i>	135
Employment <i>Job Search/Placement (27)</i> <i>Senior Employment Programs (23)</i> <i>Vocational Rehabilitation (13)</i>	52
All Other Needs Categories <i>Information Services (37)</i> <i>Volunteers/Donations (31)</i> <i>Mental Health/Addictions (16)</i> <i>Clothing/Personal/Household Needs (15)</i> <i>Arts, Culture and Recreation (13)</i> <i>Other Government/Economic Services (10)</i>	125

ADRC Calls 2010-2012



4% of caller needs

TOP UNMET NEEDS

Income Support	47%
Housing/Utilities	18%
Food/Meals	7%

Requests for Some Services Increased Dramatically

- ↑ **74%** *Medical Transportation*
- ↑ **70%** *Job Search/Placement*
- ↑ **68%** *Legal Assistance*
- ↑ **41%** *Adult Protective Services*
- ↑ **41%** *Tax Preparation Assistance*
- ↑ **36%** *Affordable Rental Housing*
- ↑ **35%** *Senior Centers*
- ↑ **27%** *Food Pantries*