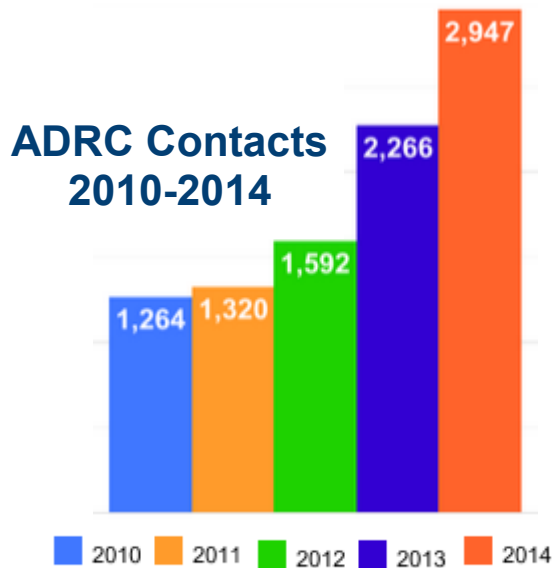


AGING AND DISABILITY RESOURCE CENTER ANNUAL REPORT 2014

The Aging and Disability Resource Center (ADRC) offers a simple way for people to find information about services and supports for older adults and people with disabilities.

2,947 CONTACTS
CALLS (2,610) ■ WALK-INS (247) ■ EMAIL (90)



THE ADRC MADE
1709 REFERRALS
TO **AREA 10** PROGRAMS

6,382 REFERRALS

Top 10 Referrals

Richland Apartments	245
IU Health Bloomington Hospital	177
Cambridge Square Apartments	148
Patterson Pointe Apartments	125
South Central Community Action Program	114
Salvation Army	109
Providence Place Apartments	103
Canterbury House Apartments	100
Country View Apartments	96
Arlington Park Apartments	95

Requests for Some Services Increased Dramatically

- ↑159%** *Homemaker Assistance*
- ↑83%** *In Home Support & Attendant Care Subsidies*
- ↑64%** *Home Maintenance/Minor Repairs*
- ↑71%** *General Legal Aid*

3,459 CALLER NEEDS

Top Needs by Category

Individual, Family and Community Support ▶827

Homemaker Assistance (127)
Home Maintenance and Minor Repair (100)
Personal Care (79)

Health Care ▶581

Health Insurance Information/Counseling (205)
Activities of Daily Living Assessment (44)
Nursing Facilities (37)

Income Support/Assistance ▶564

In Home Support & Attendant Care Subsidies (376)
Tax Preparation Assistance (60)
Daily Money Management Services (36)

Housing/Utilities ▶543

Low Income/Subsidized Rental Housing (276)
Home Rehabilitation Programs (67)
Ramp Construction Services (39)

Food/Meals ▶265

Food Pantries (130)
Home Delivered Meals (96)
Soup Kitchens (22)

Legal, Consumer and Public Safety Services ▶254

General Legal Aid (99)
Veteran Benefits Assistance (85)
Long Term Care Ombudsman Programs (24)

Transportation ▶193

Medical Appointments Transportation (72)
Senior Ride Programs (55)
Disability Related Transportation (46)

All Other Needs Categories ▶232

Information Services (58)
Volunteers/Donations (51)
Clothing/Personal/Household Needs (42)
Employment (35)
Mental Health/Addictions (25)
Other Government/Economic Services (13)
Arts, Culture and Recreation (4)
Disaster Services (2)

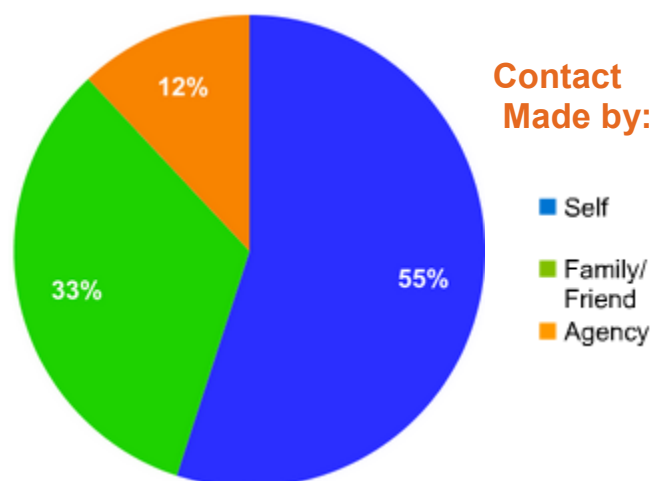
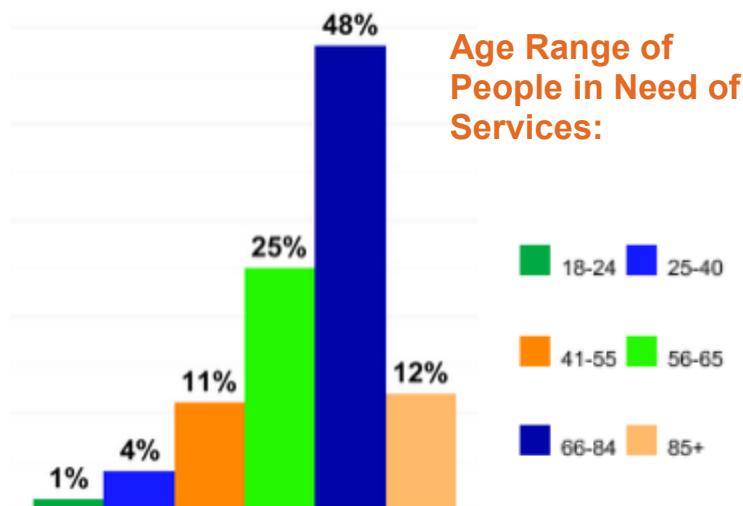
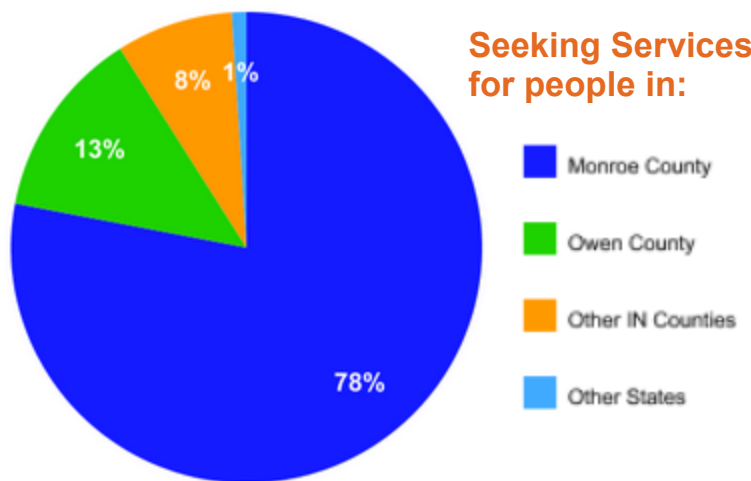
ABOUT OUR CONTACTS



70%



30%



2% of needs were unmet